

SOCIAL WORK CONTACTS FOR CHILD REFERRALS [Last updated February 2021]

Agency	e-Contact	Comment
Aberdeen City	Email: childrenandfamilies-reception@aberdeencity.gov.uk Tel: 0800 731 5520 OOH's: As above	Postcodes covered: AB10 – AB25
Aberdeenshire	<p>General Social Work Email Address – no need to send to this address if also sent to one of the undernoted e-mail addresses: social.work@aberdeenshire.gov.uk Tel: 01467 537111 OOH's: 03456 081206</p> <p>Local numbers below not to be used, this is generic number and is to be used to be directed to relevant local office Boyne: 01330 700417</p> <p>Banchory: 01330 700417</p> <p>Banff Email: banffcs@aberdeenshire.gov.uk Tel: 01261 455815</p> <p>Central Buchan Email: centralbuchancsduty@aberdeenshire.gov.uk Tel: 01770 638200</p> <p>Deeside Email: deesidecs@aberdeenshire.gov.uk Tel: 01330 700417</p> <p>Ellon Email: ellonchildrenandfamiliesteam@aberdeenshire.gov.uk Tel: 01467 537111 Duty: 01358 287129</p> <p>Fraserburgh Email: frcf-dutyteam@aberdeenshire.gov.uk Tel: 01346 513281</p>	<p>Postcodes covered: AB12, AB21, AB23, AB30-AB39, AB41-AB45, AB51-AB54</p> <p>with the following exceptions: AB12 – part Aberdeenshire/part Aberdeen City AB21 – part Aberdeenshire/part Aberdeen City AB23 - part Aberdeenshire/part Aberdeen City</p>

	<p>Huntly Email: huntlysw.childrenandfamilies@aberdeenshire.gov.uk Tel: 01466 799600</p> <p>Inverurie Email: inveruriefamilyresourcecentre@aberdeenshire.gov.uk Tel: 01467 537555</p> <p>Kemnway/Westhill Email: kwcf@aberdeenshire.gov.uk Tel: 01467 532888</p> <p>Peterhead Email: PeterheadCSDuty@aberdeenshire.gov.uk Tel: 01467 537111</p> <p>Portlethan Email: swadminplethen@aberdeenshire.gov.uk Tel: 01569 690533</p> <p>Stonehaven Email: SWAdminStonehaven@aberdeenshire.gov.uk Tel: 01569 768390</p> <p>Turriff Email: tfradmin@aberdeenshire.gov.uk Tel: 01888 569260</p>	
Angus	<p>Email: InvestigationsTeam@angus.gov.uk Tel: 03452 777 778</p> <p>Email: outof.hourservice@dundeecity.gov.uk OOH's: 01382 307964</p> <p>7CP referrals for all areas in Angus InvestigationTeamDuty@angus.gov.uk</p> <p>Generic e-mail address for the Forfar/Kirriemuir locality team (open cases): LocalityForKir@angus.gov.uk Duty: DutyForKirk@angus.gov.uk</p> <p>Generic e-mail address for the Brechin/Montrose locality team (open cases): LocalityMonBre@angus.gov.uk</p>	<p>Postcodes Covered: DD1 Part) DD2 (Part), DD5 (part), DD7, DD8, DD9, DD10, DD11, PH11 (Part), PH12 (Part)</p>

	<p>Duty: DutyBreMon@angus.gov.uk</p> <p>Generic e-mail address for the Arbroath/Carnoustie/Monifieth locality teams (open cases): LocalityArb1@angus.gov.uk and LocalityArb2@angus.gov.uk</p> <p>Duty: duty1arbcar@angus.gov.uk</p>	
Argyll & Bute	<p>Email: SPOCCentral@argyll-bute.gov.uk Tel: 01546 605517 OOH's: 01546 566491</p>	<p>Areas Covered Bute and Cowal Helensburgh and Lomond Mid Argyll and Kintyre Oban, Lorne and Isles</p>
Clackmannanshire Council	<p>Email: childcare@clacks.gov.uk Tel: 01259 225000 OOH's: 01786 470500</p>	<p>Postcodes covered: FK10 1AA to FL14 7PY</p>
Dumfries & Galloway	<p>Email: AccessTeam@dumgal.gov.uk Access Team: 030 33 33 3001 OOH's: 01387 273660</p>	
Dundee	<p>Email: mash.team@dundeecity.gov.uk Tel: 01382 307940</p> <p>Email: outof.hoursservice@dundeecity.gov.uk OOH's: 01382 307964</p>	<p>Area Postcode covered: DD1-4 and part of DD5</p>

East Ayrshire	<p>(Kilmarnock) Email: HSCPCustomerFirst@east-ayrshire.gov.uk Tel: 01563 554200</p> <p>(Cumnock, Darvel, Newmilns, Galston, Drongan) Email: HSCPCustomerFirst@east-ayrshire.gov.uk Tel: 01290 427720 / 427840</p> <p>Email: ayrshireoutofhours@east-ayrshire.gov.uk OOH's Tel: 0800 328 7758</p>	<p>Note: The Emergency Out of Hours Social Work Service is available after 5pm until 9am, Monday to Friday and throughout the weekend, including public holidays. You will be put through to the Ayrshire Social Work Out of Hours Response Service. A qualified Social Worker will assess the circumstances referred.</p>
East Dunbartonshire	<p>Email: childcarestandby.referrals@eastdunbarton.gov.uk Advice and Response Team: 0141 777 3000</p> <p>OOH's: 0300 343 505</p>	<p>Postcodes cover: G64-G66</p>
East Lothian	<p>Email: cf-dutyteam@eastlothian.gov.uk Tel: 01875 824309 OOH's 0800 731 6969 (Edinburgh)</p> <p>Both authorities use the emergency social work service for out of hours referrals. This operates between 5pm – 9am Monday – Thursday and from 3.30 p.m. on a Friday – 9 a.m. Monday morning. This service would be used for emergency referrals only i.e. child protection referrals. ESWS would notify the relevant team in either Mid or East Lothian and your personnel would follow up with the relevant team the following morning or in the case of weekend referral the following Monday morning. ESWS will not accept wellbeing referrals.</p>	<p>Postcode Areas Covered: straddling EH21, EH22, EH31, EH32, EH33, EH34, EH36, EH37, EH38, EH39, EH40, EH41 and EH42, TD11 and TD13 but not all postcodes starting with these prefixes are covered e.g. EH21 only starts at 6,7 and 8 for East Lothian.</p> <p> East Lothian Postcodes</p>
East Renfrewshire	<p>Email: requestassistance@eastrenfrewshire.gov.uk Tel: 0141 577 8300</p> <p>OOH's: 0300 343 1505</p>	<p> EastRenPostcode.xls x</p>

Edinburgh	Email: cf.socialcaredirect@edinburgh.gov.uk Tel: 0131 200 2327 OOH's: 0800 731 6969	Postcodes covered: EH1 – EH17 inclusive and EH28, EH29, EH30
Falkirk	Email: childcare.reviews@falkirk.gov.uk Tel: 01324 506070 Option 1 for a child/family or Option 2 for an adult OOH's: 01786 470500	Postcodes covered: FK1-FK6, EH51
Fife	Email: sw.contactctr@fife.gov.uk Social Work (office hours) Contact Centre: 03451 551503 Adult/Child Protection: 01383 602200 OOH's: 03451 550099	Cowdenbeath - (postcodes KY4-KY5) Cupar - (postcodes DD6/KY9 & 10/KY14-16) Dunfermline - (postcodes KY12) Glenrothes - (postcodes KY6-KY7) Kirkcaldy - (postcodes KY1-KY3, KY5) Leven - (postcode KY8) Rosyth - (postcodes KY11, FK10)
Glasgow	Email: scdchildrenandfamilies@glasgow.gov.uk Tel: 0141 287 0555 OOH's: 0141 305 6705 or 0300 343 1505	Social Care Direct operates: Monday to Thursday 8.45 a.m. to 4.45 p.m. and Friday 8.45 a.m. to 3.55 p.m. G1 G2 G3 G4 G5 G11 G12 G13 G14 G15 G20 G21 G22 G23 G31 G32 G33 G34 G35 G37 G38 G40 G41 G42 G43 G44

		(part) G45 G46 (part) G49 G50 G51 G52 G53 G54 G61 G64 G69 (part)
Highland Council	<p>Email to Highland CPNA: CPAdvisors@highland.gov.uk</p> <p>Inverness East & Nairn: 01667 422880 Inverness West: 01463 644889 Inverness Central- Badenoch and Strathspey: 01463 702999 Lochaber: 01349 781410 Skye & Lochalsh: 01478 612943 East Ross-shire: 01349 886909 Mid and West Ross-shire: 01349 868700 Sutherland: 01408 635360 Fostering & Adoption: 01463 644460</p> <p>OOH's: 08457 697284</p> <p>Attached a post code checker which will let you know which Primary School/Family Team the family are under by inputting their home post code.</p> <p>Also, you can find contact details for the Family Teams on our website https://hcpc.scot/help-advice-numbers/.</p> <p>See single point of contact for child – Highland Postcode checker</p>	<p>Postcode Areas Covered:</p> <p>IV1 – IV28 inclusive, IV40 – IV49 inclusive, IV51 – IV56 inclusive, IV63, KW1 – KW14 inclusive, PH19 – PH26 inclusive, PH30 – PH44 inclusive, PH50</p>
Inverclyde	<p>Email: Childcare.Operations@inverclyde.gov.uk Tel: 01475 715365 press 1 for Children and Families</p> <p>OOH's: 0300 343 1505</p>	<p>Postcode Areas covered: PA13, PA14, PA15, PA16 and PA19</p>
Midlothian	<p>Email: c&freferrals@midlothian.gov.uk Tel: 0131 271 3413</p>	<p>Postcode Areas covered: EH18, EH19, EH20, EH22, EH23, EH24, EH25, EH26, EH37</p>

	OOH's: 0800 731 6969	
Moray	<p>Email: childrensaccessteam@moray.gov.uk Tel: 01343 554370 OOH's: 03457 565656</p> <p>Team Managers: Children's Access team West: Judy Robertson Children's Access team East: Jean Massie</p>	IV30 Elgin/AB56 Buckie/IV36 Forres/IV31 Lossiemouth/AB38 Aberlour/IV32 Fochabers/AB37 Tomintoul
North Ayrshire	<p>Saltcoats/Ardrossan/Stevenson Email: RS3Towns@north-ayrshire.gov.uk Tel: 01294 310005</p> <p>Irvine and Kilwinning Email: RSIrvine@north-ayrshire.gov.uk Tel: 01294 310300</p> <p>Kilbirnie/Beith/Dalry Email: RSKilbirnie@north-ayrshire.gov.uk Tel: 01505 684551</p>	

	<p>North Coast area-Largs/Skelmorlie/West Kilbride/Fairlie Email: serviceaccess@north-ayrshire.gov.uk Tel: 01475 687592</p> <p>Email: ayrshireoutofhours@east-ayrshire.gov.uk OOH's Tel: 0800 328 7758</p>	
<p>North Lanarkshire Council</p>	<p>Email: airdrieChildCare@northlan.gov.uk Tel: 01236 757000</p> <p>Email: bellshillchildcare@northlan.gov.uk Tel: 01698 346666</p> <p>Email: coatbridgechildcare@northlan.gov.uk Tel: 01236 622100</p> <p>Email: cumbernauldchildcare@northlan.gov.uk Tel: 01236 638700</p> <p>Email: motherwellchildcare@northlan.gov.uk</p>	<p>Postcodes Covered: ML6 & Salsburgh (ML7)</p> <p>Postcodes Covered: ML4/ML1 (Holytown only)/G71 (part of). Postcodes Covered: ML5</p> <p>G65.0, G65.8, G67.1, G57.2, G57.3, G67.4, G68.0, G68.9. G33.6, G66.5, G69.0, G69.6, G69.8, G69.9</p> <p>ML1 but excludes Cleland, Dalziel Park and Holytown.</p>

	<p>Tel: 01698 332100</p> <p>Email: wishawchildcare@northlan.gov.uk Tel: 01698 348200</p> <p>Email: SocialWorkEmergencyService@northlan.gov.uk OOH's: 0800 121 4114</p>	ML2, ML7 (Shotts) also cover Cleland and Dalziel Park
Orkney Health and Care	<p>Email: cfs@orkney.gov.uk Tel: 01856 873535</p> <p>OOH's Hours: 01856 888000</p>	
Perth & Kinross	<p>Email: cpdutyteam@pkc.gov.uk Tel: 01738 476768</p> <p>Email: outofhours@pkc.gov.uk Tel: As above</p>	Telephone number for both services (i.e. 24 hours)
Renfrewshire	<p>Email: childrenandfamilies@renfrewshire.gov.uk 0300 300 1199 option 1 OOHs: 0141 305 6930 Areas covered: Johnstone, Renfrew and Paisley</p>	<p>You can still use 0300 300 1199 (option 1) to contact us by telephone. However, the direct dial number for the Child Care First Response team is 0141 618 2535 which will eradicate the need for you to go through the automated telephone system. Our team covers the Johnstone, Renfrew and Paisley area teams, and all child care referrals should be directed to us in the first instance.</p>
Scottish Borders	<p>Email: CFSWDuty@scotborders.gov.uk Tel: 01896 662787 OOH's: 01896 752111</p>	All calls to come through the duty team who can then advise if there is an allocated worker.

	<p>Email: CFSWPeeblesLTT@scotborders.gov.uk Tel: 01721 726310 Areas covered: Innerleithan, Peebles and West Linton</p> <p>Email: CFSWGalashielsLTT@scotborders.gov.uk Tel: 01896 664158 Areas covered: Selkirk, Newtown St Boswells, Melrose, Lauder, Galashiels and Earlston</p> <p>Email: CFSWDunsLTT@scotborders.gov.uk Tel: 01361 886115 Area covered: Greenlaw, Coldstream, Duns, Chirnside, Cockburnspath, Ayton, Eyemouth, Jedburgh and Kelso</p> <p>Email: CFSWHawickLTT@scotborders.gov.uk Tel: 01450 364777 Areas covered: Hawick and Newcastleton</p>	<p>TD10, TD11, TD12, TD13, TD14, TD15</p> <p>TD11 3PF Haddington Lammermuir TD11 3SN Haddington Lammermuir TD13 5XE Cocksburnspath TD13 5XF Cocksburnspath Cocksburnspath TD13 5YN</p>
Shetland Islands	<p>Email: childrens&families-intake@shetland.gov.uk Email: childconcernforms@shetland.gov.uk Tel: 01595 744000 (Mon-Fri 9-5) OOHs: 01595 695611</p>	<p>Postcodes covered: ZE1/ZE2/ZE3</p>
South Ayrshire	<p>Email: InitialResponseTeam@south-ayrshire.gov.uk Tel: 01292 288645</p> <p>Email: ayrshireoutofhours@east-ayrshire.gov.uk OOH's Tel: 0800 328 7758</p>	<p>Areas and postcodes covered: Ayr South – The town area on the Sth side of Ayr to John St. and Mill St. Kincaidston, Belmont, Forehill, Masonhill, Holmston, Alloway, Doonfoot, Castlehill, Seafield, Coyton. Mossblown/Annbank, Dalmilling and Craigie. Dunure.</p> <p>Ayr North – The town area on the North side of Ayr, Lochside, Braehead,</p>

		<p>Whitletts, Wallacetown, Newton (to McCalls Ave)</p> <p>Prestwick/Troon - Prestwick, Troon, Monkton, Dundonald and Symington. Craigie village, Tarbolton, Newton (from McCalls Ave)., Heathfield.</p> <p>Girvan/Maybole – Minishant, Maybole, Girvan, Crosshill, Kirkmichael, Straiton, Kirkoswald, Dailly, Ballantrae, Maidens, Barr, Barrhill, Pinwherry, Colmonell, Lendalfoot</p> <p>Postcodes covered: KA1 (Symington) KA2 (Dundonald), KA5, KA6, (Mossblown, Annbank, Coylton), KA7, KA8, KA9, KA10, KA19, KA26.</p>
<p>South Lanarkshire Council</p>	<p>Lanark Email: swloclydesdale@southlanarkshire.gov.uk Tel: 0303 123 1008</p> <p>Hamilton/Blantyre/Larkhall Email: swlohamilton@southlanarkshire.gov.uk Tel: 0303 123 1008</p> <p>Rutherglen G73/Cambuslang G72 Email: swlorutherglen@southlanarkshire.gov.uk Tel: 0303 123 1008</p> <p>East Kilbride Email: swloeastkilbride@southlanarkshire.gov.uk Tel: 0303 123 1008</p> <p>OOH's: 0303 123 1008</p>	<p>Areas Covered</p> <p>G71 – Bothwell / Uddingston G72 – Hamilton West / Blantyre / Cambuslang / East Kilbride / Rutherglen G74 - Nerston G75 - Auldhouse ML3 – Hamilton / Quarter ML8 – Carluke / Law ML9 – Larkhall / Stonehouse / Ashgill ML10 – Strathaven / Chapelton / Glassford / Sandford ML11 – Lesmahagow / Kirkmuirhill / Lanark / Kirkfieldbank / Auchenheath/ Blackwood / Douglas / Carnwath / Forth ML12 – Biggar / Abington</p>

<p>Stirling Council</p>	<p>Email: childrensswsupport@stirling.gov.uk 01786 471177 OOH's: 01736 470500</p> <p>N.B. All teams can be contact on above email address and contact no. just now.</p>	<p>Stirling North Team covers all rural villages to the west of Stirling such as Kippen, Balfron and the North of the city centre i.e Raploch, Cornton, Bridge of Allan, Top of the Town and Dunblane.</p> <p>Stirling Rural DisabilityTeam covers whole of stirling council area. Throughcare same - covers all 16-21 year old young people based in stirling who have been looked after</p> <p>Lynn Smithwhite Team Manager Child Protection and IntakeTeam Municipal Building Corn Exchange Stirling Email: smithwhitel@stirling.gcsx.gov.uk Tel: 01786 471177</p>

<p>West Dunbartonshire Council</p>	<p>Email: Clydebank.Duty@west-dunbarton.gov.uk Tel: 0141 562 8800</p> <p>Email: Dumbarton.ValeDuty@west-dunbarton.gov.uk Tel: 0141 562 8800</p> <p>OOHs: 0141 305 6930</p>	<p>G81 & G60</p> <p>G82 & G83</p>
<p>West Lothian</p>	<p>Email: bathgateswcadmin@westlothian.gov.uk Bathgate: 01506 284700</p> <p>Email: broxburnswcadmin@westlothian.gov.uk Broxburn: 01506 284440</p> <p>Email: CFAdminlivSWC@westlothian.gov.uk Livingston: 01506 282252</p> <p>OOH's: 01506 281028</p>	<p>Areas Covered: Armadale, Bathgate, Blackridge, Fauldhouse, Greenrigg, Longridge, Torphichen, Westfield and Whitburn.</p> <p>Areas Covered: Blackburn, Bridgend, Broxburn, Dechmont, Linlithgow, Pumpherston, Phillipstoun, Seafield, Stoneyburn, Uphall, Uphall Station and Winchburgh</p> <p>Areas Covered: Addiewell, Bellsquarry, Breich, East Calder, Kirknewton, Livingston, Mid Calder, Polbeth, West Calder and Wilkieston</p>
<p>Western Isles</p>	<p>Email: jack.libby@cne-siar.gsx.gov.uk Tel: 01851 822 737</p> <p>OOH'S: 01851 701702</p>	